COVID-19 PREVENTION PROTOCOL
DAILY HEALTH COVID PREVENTION TASKS IN INOUT HOSTEL

At Inout Hostel we have developed strict security measures and protocols for prevention and health surveillance, reviewed and made up of both an occupational risk company and a health surveillance company in the health field. The most important measures consist of ventilation of all spaces, daily disinfection of rooms, toilets, knobs, railings, tables, chairs... with chlorine-based products.

Our workers have received training to apply it correctly to their daily tasks, this allows us to offer a service with the maximum guarantees. We have removed a large part of the bunks and accessory furniture to ensure a distance of two meters both in static and in motion.
RULES FOR OUR CUSTOMERS

- Before going to the reception, the body temperature will be determined with infrared. If your temperature exceeds 37.3 degrees C, you will not be able to stay in our facilities and it will be advised that you go to the medical services.
- Gloves are not allowed to enter in our facilities. Gloves should be thrown in the red trash can found at the entrance.
- A stream of alcoholic solution will be provided for your hand hygiene.
- At the entrance to the reception building, you will walk on artificial grass rugs with chlorine-based disinfectant.
- There will only be one person inside the reception.
- Customers will wait to enter reception keeping the distance of 2 meters, it will be marked with stripes on the floor.
- Greetings will be made without physical contact. We will receive you with a smile under our mask.
- We request payment by credit card or other electronic means, preferably contactless. And the POS will be disinfected with a chlorine-based product and paper after each use.
- We will give you the magnetic card of the room previously disinfected with a chlorine-based product.
- We ask our clients to avoid touching other client’s beds, bunk beds, lockers and objects and it will be necessary for them to keep their personal objects inside their locker.
- It is not allowed to carry sleeping bags or bath towels and it is mandatory to rent sheets and towels that we will deliver individually bagged at the reception.
- If you need a Barcelona plan or any tourist information, you can ask at reception as there will be no reference books, guides, etc. those that customers have access to.
- We inform our clients that for security, luggage storage services, a safe, and computers in common use available to clients or a shared
kitchen will remain closed until further notice.

- Guests will have disinfectant solution in the access area to the rooms.
- The arrangement of the beds in the rooms respects the minimum safety distance of 2 meters, both in terms of overnight stay, and in terms of mobility within the room. It is not allowed to move the furniture around.
- For the use of the toilets, the name must be noted in the time slot that you want to use on the grill that is hung on the door of each bathroom, since there can only be one person inside.
- Customers, who have not done so through their online reservation, can buy a € 4.5 ticket for the breakfast service consisting of 1 Muffin, 2 crispbread, margarine and jam, 1 Ham and cheese sandwich, 1 small tetrabrik with a juice, 1 coffee or tea with sugar and milk and a pack of napkin and cutlery. Everything in individual packages.
- The breakfast service will take place outside, on terraces, porches and in the garden, each separated by a distance of 2 meters. In the tables you will find marked with a doll, the positions where you can sit. We request not to move tables and chairs to respect safety distances.
- We ask our customers to collect the remains of the breakfast, put them in the bag that will be provided and throw them in the pedal carts with green lids located at the entrance of the reception and restaurant buildings.
- In the event that maintenance is required, you will be asked to leave your room while the tasks are being performed.
- We inform our clients that our interior common spaces as well as the hostel’s kitchen will remain closed until further notice.
- Access for pool users will be carried out taking into account its capacity and always respecting the possibility that a minimum preventive distance of 2 meters between bathers is ensured within the pool.
• A temperature control will be carried out to the users of the pool at the pool entrance. In the event that the user presents a body temperature of 37.3°C, entry to the facility will be prohibited.
• We will have ice for hand disinfection at the entrance to the pool.
• You will have a lawn mat with chlorine and water for cleaning footwear at the entrance to the pool with residual disinfectant type lye for the shoe soles.
• We will provide each user with a plastic bag for disposable material that they must deposit properly closed in a garbage can (with lid and pedal) at the exit of the pool.
• We ask our clients to respect the signs so that mobility continues to respect the 2-meter distances with the tables and with the companions staying.
This series of measures have been taken so that you only worry about enjoying your stay.

Contingency plan in case there is a customer with fever or COVID-19 symptoms:

We will ask the client to put on the mask, make his backpack and take it, we will return the money for the stay that is pending and send it to a hospital emergency service. We will notify 061 that we have had a possible contagion, while we wait for instructions and we will notify roommates to put on the mask and we will transfer them to one of our rooms that has direct access from the outside.